

Setting the record straight on Managed Intake



✓ Managed Intake is	✗ Managed Intake is not
It is triaging animals that need immediate/urgent help to be accepted into the shelter, while healthy animals are first provided with other options.	It is not allowing stray or loose dogs to roam the streets without intervention.
It is facilitating rehoming pets, offering marketing support, helping get pets ready for rehoming with vaccinations or spay/neuter.	It is not turning pets away without support, alternatives, or support with techniques for preventing nuisance behavior in the case of community cats.
It is utilizing a “friendly or foster finder” program to allow finders to participate in caring for a found pet at home until the owner can be located, if they are able.	It is not “closing” intake to community Good Samaritans trying to help loose animals in the community.
It is having appt. based, 1x1 convos with owners who want to surrender to learn about the pet and owner’s needs potentially finding solutions to keep the pet in a home.	It is not taking every pet into the shelter, without asking questions or offering support.
It is using return-to-home techniques like scanning for microchips in the field, knocking on doors to locate owners, or following a dog home, meeting the owner, and offering help to better secure the dog.	It is not forcing the community to solve stray, loose, or free-roaming pet issues on their own.

Learn more at network.bestfriends.org